About the README help

What is in this file?

This file contains information about Corel Print Office that is not documented elsewhere.

General issues

Installation information

AUTORUN

Microsoft Windows 95 and NT4.0 provide an AUTOPLAY feature that runs when you insert CD-ROMs into the CD-ROM drive. Corel Print Office supports this feature by launching AUTORUN.EXE after you insert the Corel Print Office CD-ROM. To bypass this feature, press the SHIFT key while inserting CD.

Low system resources

When Windows 95 is low on resources, SETUP may display the following message: DDE Client Transaction Failed. When this message displays, restart Windows 95 and reinstall Corel Print Office.

Fonts

If you are missing fonts after installing Corel Print Office, try performing a cold boot of your system (i.e., shut down your system, turn off the power, and then restart) to refresh the Windows fonts cache.

{button ,AL(`OVR1 General issues;',0,"Defaultoverview",)} Related Topics

Uninstalling Corel Print Office

You can uninstall Corel Print Office using the Uninstall Wizard.

Remaining files after UNINSTALL

If you perform an uninstall and files still remain, you can use Windows Explorer to delete them. The Uninstall Wizard does not remove user-created files, or any of the following:

- shortcuts you have renamed.
- the My Projects folder, if there are user-created files in it.
- fonts installed by Corel Print Office. To remove these fonts, click Start, Settings, Control Panel from your desktop. Open the Fonts folder, and click and delete any unwanted fonts.

Uninstalling files remaining in memory

When uninstalling Corel Print Office, you may notice that some files cannot be deleted because they are in use by Windows, or another process. To bypass this, restart Windows, and use Windows Explorer to delete them.

{button ,AL(`OVR1 General issues;',0,"Defaultoverview",)} Related Topics

Working in Large Fonts mode

Large Fonts mode is not supported if an 800 x 600 screen area is selected in your Windows Display Properties settings.

{button ,AL(`OVR1 General issues;',0,"Defaultoverview",)} <u>Related Topics</u>

Font naming conventions

To simplify the process of identifying the fonts we supply with the Corel Print Office applications, Corel has developed a new naming convention for the font files. This will have no effect on the internal naming used within the font, it is a filename change only. The Windows font name was shortened to a maximum of 7 characters and a suffix, as listed below, was added to form the new filename. These suffixes are as follows:

- a = Headline
- b = Bold
- c = Condensed
- d = Demi
- e = Extended
- g = Engraved
- h = Heavy
- I = Italic
- k = Black
- l = Light
- m = Medium
- n = Normal
- O = Outline
- p = Expanded
- r = Rounded
- s = Semi
- u = Ultra
- v = Cursive
- x = Extra

Some exceptions may exist. The fonts available with the Corel Print Office applications will be added to your Font listing in addition to the fonts you may currently have installed from previous versions of the products. Therefore, there may be duplication in the fonts you have installed.

{button ,AL(`OVR1 General issues;',0,"Defaultoverview",)} <u>Related Topics</u>

Corel Print Office Photo CD

The Corel Print Office CD-ROM Disc 3 is divided into categories, such as Architecture I, or Birds V. The category names are based on the Corel Photo CD collection. Only some categories are included on the Corel Print Office CD-ROM Disc 3, for example Birds I and Birds V may be included, but Birds II, III, and IV may not be included.

If you want more photos from a certain category, you can order a Corel Photo CD from Corel Galleria electronic shopping on the Corel Website at **www.corel.com**. You can also order high-quality individual photos from the Corel Photo CD catalog.

{button ,AL(`OVR1 General issues;',0,"Defaultoverview",)} <u>Related Topics</u>

Corel Print Office, Corel Photo House, and Adobe Type Manager (ATM)

If you are using ATM, ensure that you have v.3.0.1 or higher.

{button ,AL(`OVR1 General issues;',0,"Defaultoverview",)} <u>Related Topics</u>

Windows 98 support

Corel Print Office was tested with BETA versions of the new Microsoft® Windows® 98 operating system. Although no major problems were encountered, Corel Print Office was completed prior to Microsoft® Windows® 98 being released, and as such, we cannot guarantee full compatibility with this new operating system.

{button ,AL(`OVR1 General issues;',0,"Defaultoverview",)} <u>**Related Topics**</u>

Printing issues

NON Postscript Printers

EPSON Color Stylus Printer

Printing complex graphics to the Epson Color Stylus may be problematic. These problems can be overcome by using the Windows 3.1 printer driver 1.06E or a later version provided by the printer manufacturer. Follow the installation instructions included with the Manufacturer's diskette.

To print with the Windows 3.1 driver, you may need to modify a setting in the EPSON printer spooler. Select the Epson printer from the list of printers in the EPSON spooler list. Click File and Setup. In the setup, enable the Use Print Manager setting.

HP Color LaserJet Printer and the HP DeskJet 1200C Printer

Printing objects with complex fills can generate rather large files. We recommend that you add the line UseClippingForFills=7 or 5 to the Config section of the CORELPRN.INI. One of these settings should alleviate this problem depending on which Printer driver you are using.

HP LaserJet 4 and 5 Series Printers

The Windows 95 driver when set in vector mode may print some fills or bitmaps as if they were transparent when overlapping other objects. To correct this problem, change the graphics mode option to print high level objects as Raster graphics instead of Vector graphics.

{button ,AL(`OVR1 Printing issues;',0,"Defaultoverview",)} **Related Topics**

Postscript Printers

Printing to file with the Adobe 3.0.1 printer driver will not generate a *.PRN file. As a workaround, the port can be changed to the printer port FILE:. See the Windows 95 help topics about changing printer settings.

{button ,AL(`OVR1 Printing issues;',0,"Defaultoverview",)} **Related Topics**

Radial fills in text

Radial fills in text do not print correctly to the HP4 Series of Non-Postscript printers. To correct this problem, you must place the following line in the config section of the CORELPRN.INI, in the Print Office directory:

TextAsClip=1

{button ,AL(`OVR1 Printing issues;',0,"Defaultoverview",)} Related Topics

Text overlapping graphics

Some printer drivers fail to support text objects overlapping graphic objects. Often, the result is text overlapping objects incorrectly (e.g., if the text is supposed to appear in front of a graphic, it actually prints behind it). To correct this problem, modify the Text Output Method setting in the CORELPRN.INI so that it reads AllTextAsGraphics=1.

{button ,AL(`OVR1 Printing issues;',0,"Defaultoverview",)} <u>Related Topics</u>

Corel Approved Service Bureau Program

The Corel Approved Service Bureau Program supports companies that output and render files created with Corel graphics software as a commercial business service in the digital printing and imaging industry. If you have a commercial requirement for Corel Print Office's more advanced printing capabilities, or if you would like to become a member of the Corel Approved Service Bureau (CASB) Program, you can access the Corel Approved Service Bureau Program home page on the World Wide Web:
http://www.corel.com/partners_developers/Casb/ServiceB. You can also access the Corel Approved Service Bureau by email: casb@corel.com.

{button ,AL(`OVR1 Printing issues;',0,"Defaultoverview",)} <u>**Related Topics**</u>